How to book with TeamKids

A GUIDE FOR FAMILIES

Welcome

TeamKids partners with FullyBooked, a Child Care Management System that that allows parents /guardians to maintain enrolment and payment details, and book their children across multiple services provided by TeamKids with ease.

This manual has been developed to assist you in registering and managing your TeamKids account on the FullyBooked system.
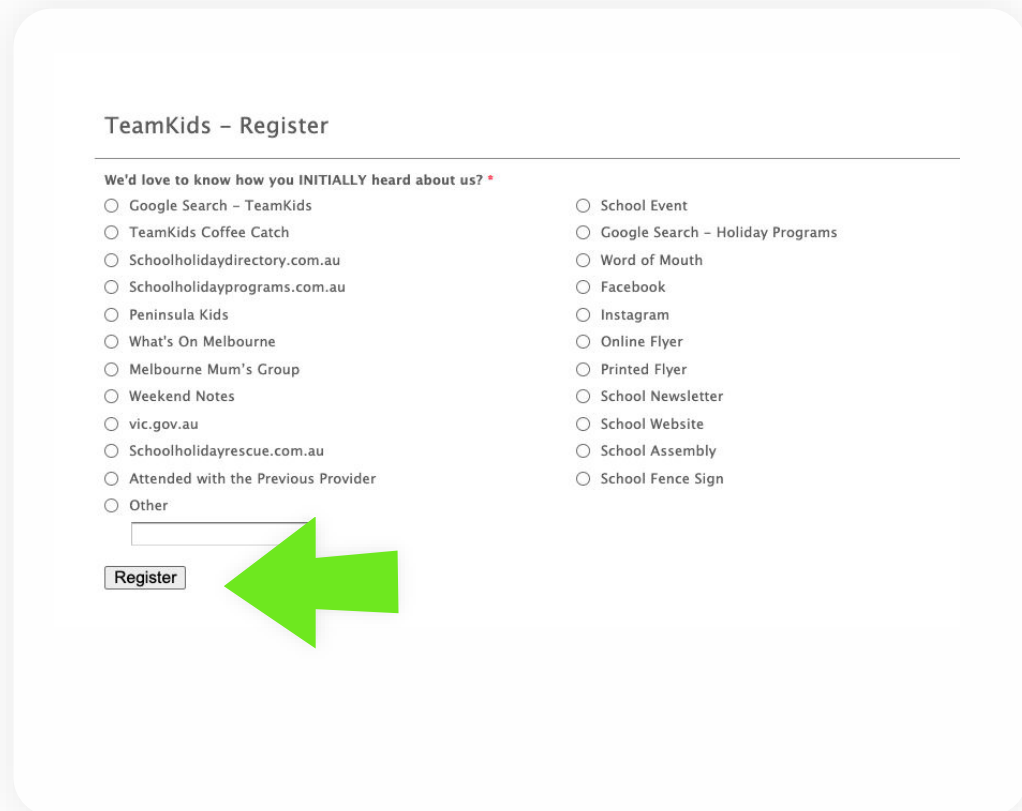
Registering

Go to teamkids.com.au and click the **Register button** at the top of the page.

Complete the short survey and click **Register.**

TeamKids – Register

We'd love to know how you INITIALLY heard about us? *

- ○ Google Search – TeamKids
- ○ TeamKids Coffee Catch
- ○ Schoolholidaydirectory.com.au
- ○ Schoolholidayprograms.com.au
- ○ Peninsula Kids
- ○ What's On Melbourne
- ○ Melbourne Mum's Group
- ○ Weekend Notes
- ○ vic.gov.au
- ○ Schoolholidayrescue.com.au
- ○ Attended with the Previous Provider
- ○ Other

- ○ School Event
- ○ Google Search – Holiday Programs
- ○ Word of Mouth
- ○ Facebook
- ○ Instagram
- ○ Online Flyer
- ○ Printed Flyer
- ○ School Newsletter
- ○ School Website
- ○ School Assembly
- ○ School Fence Sign

Register

Registering

1. Select the service(s) you'd like to register for. You can select multiple venues if required.

2. Enter your email address and password.

> **Your email** will be used to log into your account, reset password, update account details including payment and to place your bookings.
>
> **Your password** must have 8 characters, has at least ONE number or special character (#,*,) and include one lower and upper case letter.

3. Tick the appropriate boxes.

4. Read through our Terms and Conditions, accept the terms and click the Register button.

New Account Registration

Service Details

Nothing selected

Account Details

Email Address

Password

Confirm Password

Other Details

☐ Separate account for each parent?

Please only tick if both parents wish to create separate accounts for the same child/ren. If ticked, then please take care to ensure bookings are placed on the correct account.

☐ I would like to opt-out of all email marketing from TeamKids

☐ I would like to opt-out of all SMS marketing from TeamKids

☐ I would like to receive a confirmation email when your bookings are changed

☐ I would like to be notified by SMS of any payment issues (charges may apply)

☐ I would like to be notified when a new Statement of Entitlement is available

Promotional Code

You will automatically be subscribed to TeamKids quarterly email alerting you to bookings openings, special offers and other updates. You can unsubscribe at any time.

Last Updated: 02/11/2020

☐ Please read the T&Cs and check this box if you accept these.

Register
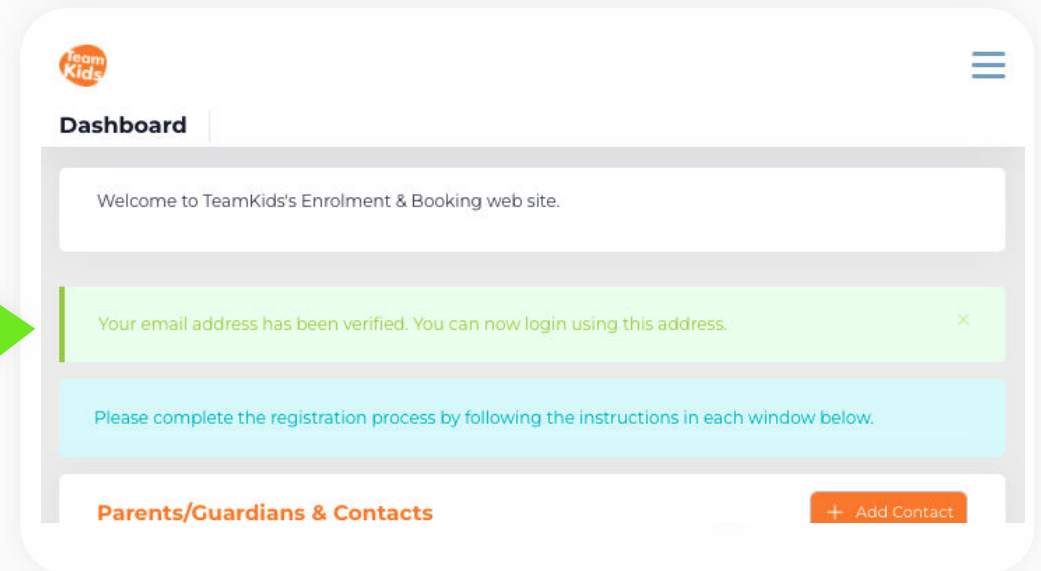
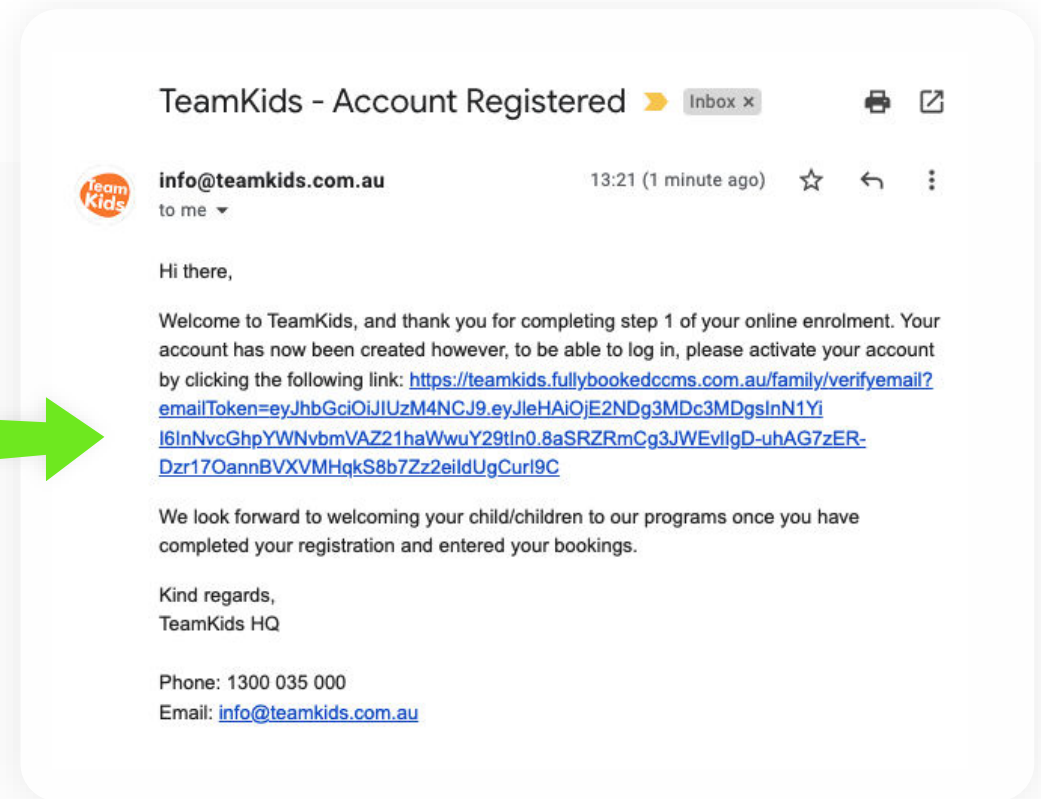Remembered your login details? **Log In**

Activating your account

You will have been sent an email from TeamKids asking you to confirm your registration.

If you haven't received an email within a few minutes follow the troubleshooting steps on the next page.

Click the link in the email and you'll be taken to your account dashboard.

You'll see a registration confirmation message on your dashboard. Well done, you are now a verified user!
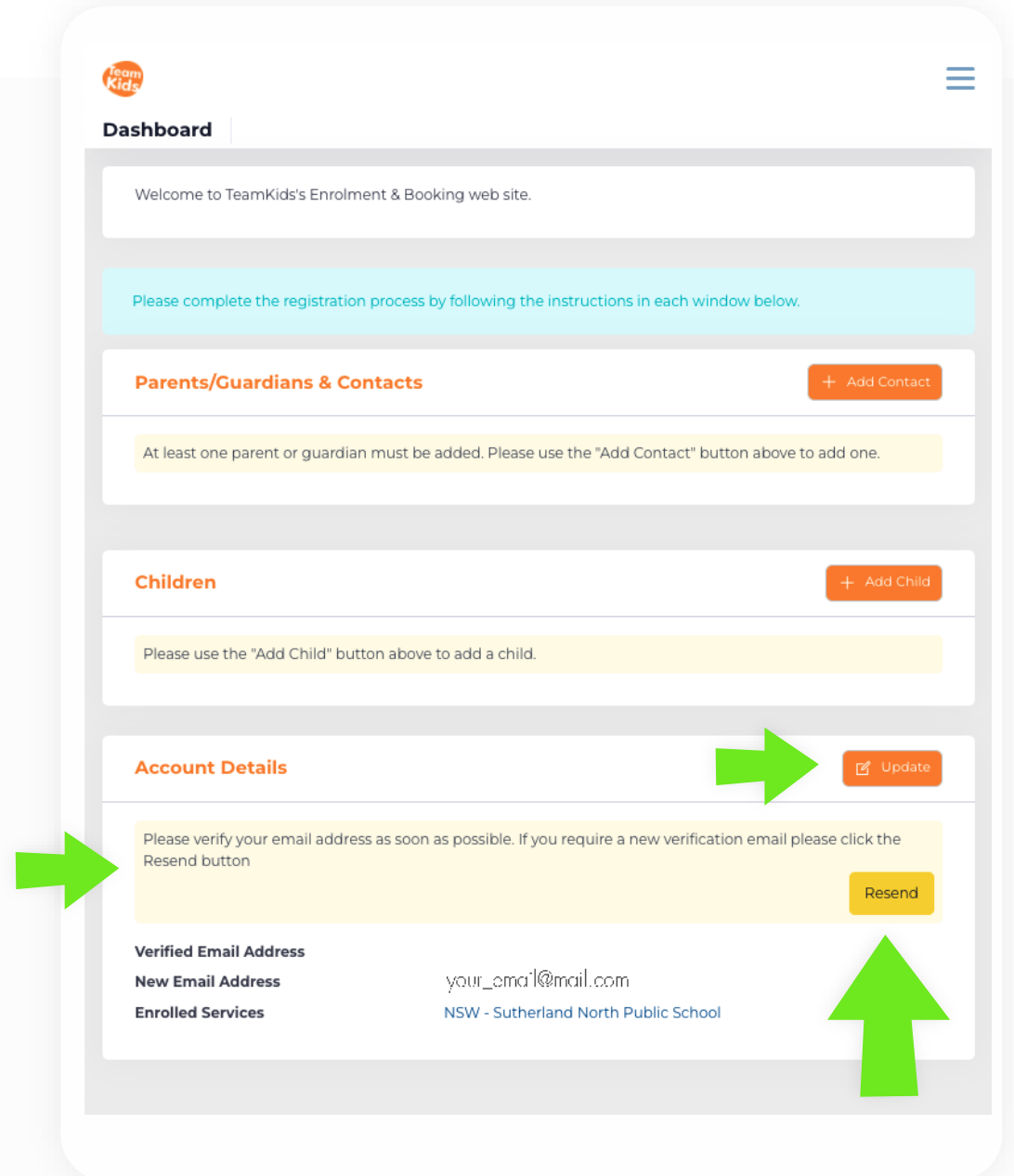

TeamKids - Account Registered ➤ Inbox x

info@teamkids.com.au   13:21 (1 minute ago)

to me

Hi there,

Welcome to TeamKids, and thank you for completing step 1 of your online enrolment. Your account has now been created however, to be able to log in, please activate your account by clicking the following link: https://teamkids.fullybookedccms.com.au/family/verifyemail?emailToken=eyJhbGciOiJIUzM4NCJ9.eyJleHAiOjE2NDg3MDc3MDgsInN1Yi I6InNvcGhpYWNvbmVAZ21haWwuY29tIn0.8aSRZRmCg3JWEvIIgD-uhAG7zER-Dzr17OannBVXVMHqkS8b7Zz2eiIdUgCurl9C

We look forward to welcoming your child/children to our programs once you have completed your registration and entered your bookings.

Kind regards,
TeamKids HQ

Phone: 1300 035 000
Email: info@teamkids.com.au

Dashboard

Welcome to TeamKids's Enrolment & Booking web site.

Your email address has been verified. You can now login using this address.   ×

Please complete the registration process by following the instructions in each window below.

Parents/Guardians & Contacts   + Add Contact

Activating your account

TROUBLESHOOTING

If you haven't received our verification email please try one of the following steps:

1. Check your junk/spam folder

2. Check if your email address is entered correctly. You can view and edit the email within the **Account Details** section on your dashboard.

3. Resend the verification email if required.

Dashboard

Welcome to TeamKids's Enrolment & Booking web site.

Please complete the registration process by following the instructions in each window below.

Parents/Guardians & Contacts   `+ Add Contact`

At least one parent or guardian must be added. Please use the "Add Contact" button above to add one.

Children   `+ Add Child`

Please use the "Add Child" button above to add a child.

Account Details   `✎ Update`

Please verify your email address as soon as possible. If you require a new verification email please click the Resend button

`Resend`

Verified Email Address

New Email Address   your_email@mail.com

Enrolled Services   NSW - Sutherland North Public School

ADD PARENTS/GUARDIANS & CONTACTS

Dashboard

Welcome to TeamKids's Enrolment & Booking web site.

Please complete the registration process by following the instructions in each window below.

Click Add Contact

Parents/Guardians & Contacts

+ Add Contact

At least one parent or guardian must be added. Please use the "Add Contact" button above to add one.

Setting Up Your Account

ADD PARENTS/GUARDIANS & CONTACTS

The following fields **MUST** be completed in full:

1. First Name & Last Name

2. Relationship to child

3. Date of birth

4. At least one phone number, ideally your mobile number

5. Home address

6. Allocate permissions for this person

IMPORTANT: the primary Contact on the account **MUST** be the parent/guardian that is connected for Child Care Subsidy.

Setting Up Your Account

ADD PARENTS/GUARDIANS & CONTACTS

When it comes to adding contacts to your account you need to include two Parent details & one emergency contact

PLUS

Anyone who is going to be dropping off or collecting your child(ren)

If you miss any compulsory information the system will automatically tell you what is missing.

Add Emergency Contact

Parents/Guardians & Contacts   + Add Contact

Education and Care Services National Regulations require a second parent or guardian to be added to your enrolment details. Please use the following buttons to either add details or tell us that a second parent is not applicable.

Add Second Parent   Second Parent Not Applicable

At least one emergency contact, other than a listed parent or guardian, must be added. Please use the Add Contact button above to add one.

Name	Relationship	CRN
Parent Number 1 *		

* represents the primary parent

Add Second Parent

Don't forget to add the relationship type. Select if they are a parent/guardian or emergency contact.

Relationship type*
○ Parent/Guardian   ○ Emergency Contact

Name *
First Name   Last Name

Relationship To Child*   Date Of Birth
Mother, Father, Foster Carer, etc

ADD CHILD/CHILDREN

The following fields **MUST** be completed in full:

1. First Name & Last Name
2. Date of birth
3. CRN number
4. Year level at school
5. Media permissions
6. Medical Practitioner
7. Medical condition (e.g. epilepsy)
8. Additional Needs
9. Dietary requirements (e.g. vegetarian, halal)
10. Asthma
11. Anaphylaxis
12. Court orders

If you miss any compulsory information the system will automatically tell you what is missing.

Children   + Add Child

Please use the "Add Child" button above to add a child.

Add Child

Child Enrolment Details

Name *

First Name

Last Name

Legal Sex/Gender*

○ Male   ○ Female

Gender assigned at birth

Current Gender Identity

Date Of Birth*

Year Level*

Attending School*

ADD CHILD/CHILDREN – REQUIREMENTS FOR CHILD CARE SUBSIDY

When adding a child you will be asked if another organisation other than yourself is paying for your childcare.

For the majority of families the answer in NO.

The only time to click **YES** is if a third party, e.g. DHHS, is paying the account. You'll need to contact customer service to enable this on your account.

This question asks if you wish to receive government subsidy.

For the majority of families the answer is YES.

Childcare Subsidy Details

Please select the type of enrolment required for this child *

◉ I am expecting to receive the Government Subsidy now or in the future

◯ I do not want, or expect, to receive the Government Subsidy

◯ I have a 3rd party organisation/business paying my childcare fees (Not Centrelink)

CRN

ANAPHYLAXIS – COMPULSORY REQUIREMENTS

If your child has anaphylaxis, you will be required to add further information.

Scroll to the end of the child form and then save, you will then have the option to click the document button to upload required management plans and associated documentation.

Save   Save & Close   Documents   Back
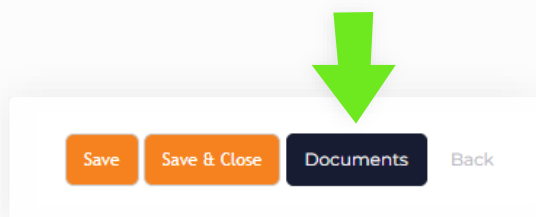
If you miss any compulsory information the system will automatically tell you what is missing.

Anaphylaxis

Has this child been diagnosed as at risk of Anaphylaxis*

◉ Yes   ○ No

Does this child require an auto injection device (e.g. Epipen)*

◉ Yes   ○ No

You must provide the program with an adrenaline auto-injection device (epipen or equivalent), and if you are a regular user of the program the epipen must "live" at the program.

Also:

- The epipen must be in date and in an insulated storage container
- The epipen must be stored at the service at all times. For regular users, it must be a permanent epipen that "lives" at the service. (This is a typically a 3rd epipen for most families, after their "home" and "school" epipens)
- Parents/guardians will need to replace the epipen two weeks before it is due to expire or when the epipen has been used
- It is the responsibility of the parent/guardian to ensure that the program always has a current indate epipen

Expiry date of Epipen*

Anaphylaxis Triggers*

Does this child have an Anaphylaxis Medical Management Plan signed by a doctor*

◉ Yes   ○ No

This plan may be uploaded after saving changes to this record.

ASTHMA AND ALLERGIES – COMPULSORY REQUIREMENTS

If your child has one or more of the following medical conditions, you will be required to add further information.

Scroll to the end of the child form and then save, you will then have the option to click the document button to upload required management plans and associated documentation.

Save | Save & Close | **Documents** | Back
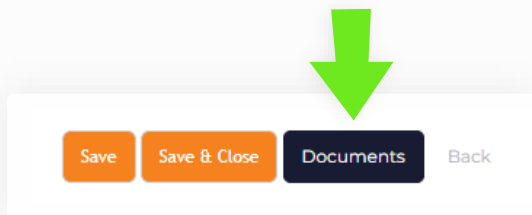
If you miss any compulsory information the system will automatically tell you what is missing.

Allergies

Has this child been diagnosed with any allergic reactions*
◉ Yes   ○ No

Please provide details of any triggers that may cause an allergic reaction*

Does this child have an Allergy Medical Management Plan signed by a doctor*
◉ Yes   ○ No
This plan may be uploaded after saving changes to this record.

Is medication required*
◉ Yes   ○ No

What medication is required*

Expiry date*

Asthma

Has this child been diagnosed With Asthma*
◉ Yes   ○ No

Please list the triggers that may cause an Asthmatic reaction*

Does this child have an Asthma Medical Management Plan signed by a doctor*
◉ Yes   ○ No
This plan may be uploaded after saving changes to this record.

A current Ventolin must be provided to the program which will remain at the program at all times, Please add in the expiry date*

DIABETES, DIAGNOSED DISABILITIES AND OTHER DETAILS – COMPULSORY REQUIREMENTS

If your child has one or more of the following medical conditions, you will be required to add further information.

Scroll to the end of the child form and then save, you will then have the option to click the document button to upload required management plans and associated documentation.

If you miss any compulsory information the system will automatically tell you what is missing.

Save | Save & Close | Documents | Back
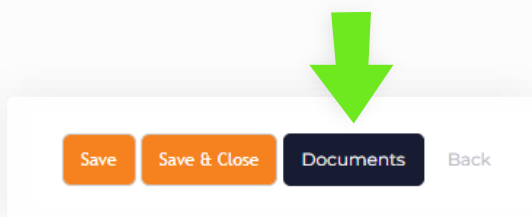
Diabetes

Has this child been diagnosed with diabetes*

⦿ Yes ◯ No

Does this child have a Diabetes Medical Management Plan signed by a doctor*

⦿ Yes ◯ No

This plan may be uploaded after saving changes to this record.

Diagnosed Disability

Has this child been diagnosed with a disability?*

⦿ Yes ◯ No

Disability Types*

Attention Deficit Hyperactivity Disorder (ADHD/ADD)
Autism Spectrum Disorder
Hearing Impaired
Asperger's Disorder
Intellectual Disability

Has a NDIS Plan

◯ Yes ◯ No

Other details

Does this child have any other specific healthcare needs, including any other medical conditions.*

◯ Yes ◯ No

Will this child require medication to be administered whilst attending the program?*

◯ Yes ◯ No

Does this child have any other additional needs?*

◯ Yes ◯ No

Does this child have any dietary restrictions*

◯ Yes ◯ No

Setting Up Your Account

ADD PAYMENT DETAILS

From the dashboard, locate Account Details.

Click on the Update Account Details button.

Click on the Payment Details tab

1. Choose payment type

2. Add cardholder name, credit card number & expiry date

3. Read the authorisation statement

4. Click that you accept the Ezidebit terms and conditions

5. Click save or save & close to return to the dashboard

Payment Details | Account Details | Payment Details | Enrol into another Service

Current payment details:

Select New Payment Payment Type*
◉ Credit/Debit Card ○ Bank Account

By providing the following details, I authorise and request the debit user detailed below to debit payments from my nominated credit card, as specified below, at intervals and amounts as per the Terms and Conditions.

FULL NAME

Credit Card Number*

VISA and Mastercard numbers are supported only

Card Holder Name*

Expiry Date*

MM / YY

Authorisation

I/We authorise Ezidebit Pty Ltd ACN 096 902 8[...] ser ID No 165969, 303909, 301203, 234040, 234072, 428198), acting on behalf of the business to [...] ments from my specified credit card above, and I/we acknowledge that Ezi Debit Australia will appe[...] the business name on my credit card statement.

All Credit Card transactions incur an additional 1.77% Ezidebit Fee.

☐ By ticking this box, I also agree that I have read and accept the Ezidebit terms and conditions

Save | Save & Close

EZIDEBIT Charges to apply and are subject to change.

Bookings cannot be made until payment details have been saved.

Account Details — Update

Payment Details are required before we can accept bookings.

Add Payment Details

Verified Email Address — teamkids123@outlook.com

Enrolled Services — VIC - Edithvale Primary

ADD AN ADDITIONAL SERVICE

From the dashboard, locate Account Details.

Click on the Update Account Details button.

Click on the enrol into another service tab

1. Choose the venue you would like to add to your account from the dropdown list.

2. Add your payment details.

Account Details   [Update]

Payment Details are required before we can accept bookings.

[Add Payment Details]

Verified Email Address   teamkids123@outlook.com

Enrolled Services   VIC - Edithvale Primary

Important: Payment details are connected with individual venues and as a result, account holders have to add payment details each time a new service is added.

Enrol into new service   Account Details   Payment Details   Enrol into another Service

Childcare Service*

NSW - Anzac Park Public - Cammeray

Payment Details

Select New Payment Payment Type*

◯ Credit/Debit Card   ◯ Bank Account

[Add to Service]   Back to dashboard

Please Note

You cannot unenroll from a service once saved. Please contact your service provider if you have enrolled into a service by accident.

Payment Details

For security reasons we do not store your payment details locally, but with a secured payment gateway provider.

Because of this, payment details are required to be entered again for all additional services.

Also note, to ensure consistency, these payment details will be updated across all previously enrolled services, and any future changes to your payment details will be made across all enrolled services.

Your Account is Active

Once you've added all contacts, children, payment details and all compulsory sections have been completed correctly, a calendar will appear on the dashboard.

Great news, you are now able to make bookings!

If this calendar does not appear, some important information is missing from your account.

Double-check the following has been entered and saved:

- 2 Parent + 1 emergency contact
- Payment details for each venue
- You've verified the account set-up email
- Uploaded any supporting documentation

Parents/Guardians & Contacts   [+ Add Contact]

Name	Relationship	CRN
Mother Parent *	Mother	
Father Parent	Father	
Emergency Contact	Friend	

* represents the primary parent

Children   [+ Add Child]

Name	Date Of Birth	CRN
Child Test	01-01-2014	

Use the child's drop down menu to upload required support documentation.

Account Details   [Update]

Verified Email Address	aidanriddle.design@gmail.com
Payment Details	Credit Card: ***********9299, 01/2025
Enrolled Services	ACT - Good Shepherd Catholic - Amaroo

Statements

There are currently no statements available for download.

Preview Current Bookings   [Review All Past Attendances]   [Add/Change Bookings]

[<] [>] [today]   **APRIL 2022**   [Month] [List] [Week]

Mon	Tue	Wed	Thu	Fri
28	29	30	31	1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

Your Account is Active

IMPORTANT INFORMATION

- Each child must be booked in separately

- Different care types, Before School, After Care, Holiday Program, are booked separately.

- Before & After Care can be booked in bulk, e.g. Book your child in for the whole term or the whole calendar year.

- Holiday Programs are opened typically 4-5 weeks prior to the holidays. You will receive an email letting you know that you can book holiday program.

For on the day bookings:

- Before & After Care: Call the venue direct, phone numbers are located under each venue on the TeamKids website.

- Holiday Programs: Call Customer Service team 1300 035 000
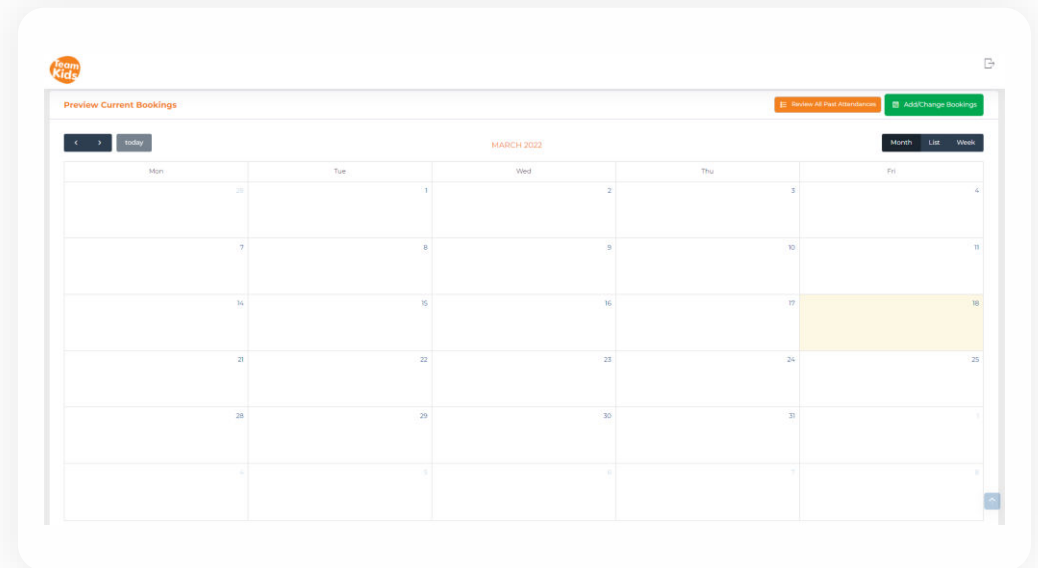
How to Make a Booking

ADD/CHANGE BOOKINGS

1. Click on Add/Change to begin

2. Choose the venue that you wish to book into

3. Select the care type (Before, After, or Vacation Care)

4. Select the child you want to make the booking for

Preview Current Bookings

Review All Past Attendances
Add/Change Bookings

APRIL 2022

Month | List | Week

Mon	Tue	Wed	Thu	Fri
28	29	30	31	1
4	5	6	7	8
11				15

Choose the venue

Manage Bookings: Child Test   ACT - Good Shepherd Catholic - Amaroo   + Enrol into another Service

Select type of care from the drop-down list to show the booking calendar.

Please select a care type ∨   Child

Choose the care type and child

How to Make a Booking

ADD/CHANGE BOOKINGS

Remember you can only book one **Program Type** and one **Child** into a venue at a time.

1. Choose the day(s) you would like to book your child in, simply by clicking on the date.

2. Once you've selected the day/s you wish to book, they will turn green.

3. Scroll down to the bottom and click next.

When viewing your calendar, please take note of the coloured key used.

How to Make a Booking

REVIEW AND CONFIRM YOUR BOOKINGS

This page allows you to review and confirm your booking details.

Please read the information on this page carefully.

If you do not confirm the changes, the booking will **NOT SAVE.**

New Bookings

Session

Mon, 12 Dec 2022 - After School Care

Tue, 13 Dec 2022 - After School Care

Wed, 14 Dec 2022 - After School Care

Thu, 15 Dec 2022 - After School Care

Fri, 16 Dec 2022 - After School Care

Are the dates and care type correct?

Cancellation Policies

ACT - Good Shepherd Catholic - Amaroo After School Care Cancellation Policy

- **Within 3 hours 10 minutes of session starting**: You will not be able to cancel this booking online.
- **Within 2 days of session starting**: Changes or cancellations will incur the full fee.
- **Within 90 days of session starting**: The booking will be cancelled and there will be no charge.
- **More than ... from session starting**: The booking will be removed and there ... charge.

Have you chosen the correct venue?

Do you understand the cancellation policy!

Holiday Program

Statements are sent the Monday after each week's attendance. Payment is processed each Wednesday for the previous weeks usage. Please ensure you have sufficient funds available as this payment will be automatically deducted from the debit or credit card provided in your account.

To receive your Child Care Subsidy

To receive your Child Care Subsidy you must confirm these details by logging into MyGov, after you have placed your bookings.

This is to ensure your entitlements are paid correctly, if this step is not confirmed via your MyGov account, you will not have your Child Care Subsidy applied.

To confirm this, please follow the below steps:

- Log into your myGov account
- Navigate to the Centrelink Service
- Select Menu
- Select My Family
- Select Child Care

... ld care services they attend.
... der the Enrolments Status and click 'View Details' to undertake the step.
... wn as the start date on your myGov enrolment, not the date of care.
... relink.

Click confirm changes

You cur... ave Booking Confirmation Notifications turned off, would you like to ... this?
☐ ... I will receive booking confirmations via email.

[Confirm Changes] [Cancel]

REVIEW AND CONFIRM YOUR BOOKINGS

Once you've confirmed the booking you'll ALSO receive email confirmation.

If you do not receive this email, it means one of the following has occurred:

The email confirmation has gone to junk and you need to retrieve it, and mark it as not junk.

OR

The booking has not been confirmed and you will have to log in and resubmit the bookings.

OR

There is permissions error and you need to call customer service 1300 035 000

VIC - Edithvale Primary - TeamKids Child Number 1 Booking/Cancellations Confirmation

info@teamkids.com.au
Fri 3/18/2022 5:06 AM
To: You

Hi there

This is just a quick note to let you know that Child's bookings for the TeamKids program at VIC - Edithvale Primary have been updated.

The new booking is as follows:

New Bookings

- Mon, 21 Mar 2022 - Before School Care
- Tue, 22 Mar 2022 - Before School Care
- Wed, 23 Mar 2022 - Before School Care
- Thu, 24 Mar 2022 - Before School Care
- Fri, 25 Mar 2022 - Before School Care
- Mon, 28 Mar 2022 - Before School Care
- Tue, 29 Mar 2022 - Before School Care
- Wed, 30 Mar 2022 - Before School Care
- Thu, 31 Mar 2022 - Before School Care

Holiday Program
Please note that your payment will be processed weekly in arrears on a Wednesday.

Before & After Care
Please note that your payment is processed fortnightly in arrears on a Wednesday.

If you have any questions regarding these updates, please feel free to contact us at TeamKids HQ.

Regards,
TeamKids HQ
Phone: 1300 035 000
Email: info@teamkids.com.au

Manage Before School Care Bookings: Child Number 1 VIC - Edithvale Primary VIC - Chelsea Heights Primary + Enrol into another Service

Once you click confirm you should receive this message

Thank you! You have successfully made booking changes for Child Number 1 to VIC - Edithvale Primary Before School Care. Please confirm these changes below. If you. If you would like to make additional booking changes for other children or services please select them in the menu below.

How to Make a Booking

Team Kids

WEEKLY, WHOLE TERM OR ANNUAL BOOKINGS

1. If you wish to make long-term bookings, from the dashboard click **Add/Change Booking**

2. Scroll down to the bottom and choose the days you want from the drop down box.

3. Choose date range

4. Click Apply

5. Once all the days you want have been added click **Next**

Parents/Guardians & Contacts　　+ Add Contact

Name	Relationship	CRN
Mother Parent *	Mother	
Father Parent	Father	
Emergency Contact	Friend	

* represents the primary parent

Children　　+ Add Child

Name	Date Of Birth	CRN
Child Test	01-01-2014	

Use the child's drop down menu to upload required support documentation.

Account Details　　Update

Verified Email Address	aidanriddle.design@gmail.com
Payment Details	Credit Card: ************9299, 01/2025
Enrolled Services	ACT - Good Shepherd Catholic - Amaroo

Statements

There are currently no statements available for download.

Preview Current Bookings　　Review All Past Attendances　　Add/Change Bookings

‹　›　today　　APRIL 2022　　Month | List | Week

Mon	Tue	Wed	Thu	Fri
28	29	30	31	1

Quick Select:　book　all Weekdays　between _____ and _____　Apply

Next　Back to Dashboard

You can add more dates after you click apply e.g.
Add All Mondays – click Apply
Then Add All Thursdays – click Apply

Cancel Bookings

1. Locate the booking you wish to cancel

2. Click on the date(s) you wish to cancel – it will **turn blue**

3. Scroll down – click **Next**

Please refer to our Terms and Conditions regarding TeamKids cancellation policy

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The following lists all selected changes and conditions required to be accepted as part of the booking process. Please review carefully and then click 'Confirm Changes' to accept and save all changes.

Cancelling Bookings

✕ Mon, 21 Mar 2022 - Before School Care
✕ Tue, 22 Mar 2022 - Before School Care
✕ Wed, 23 Mar 2022 - Before School Care
✕ Thu, 24 Mar 2022 - Before School Care
✕ Fri, 25 Mar 2022 - Before School Care
✕ Mon, 28 Mar 2022 - Before School Care
✕ Tue, 29 Mar 2022 - Before School Care
✕ Wed, 30 Mar 2022 - Before School Care
✕ Thu, 31 Mar 2022 - Before School Care

Booking Terms &

Payments

Before & After Care

...matically deducted from the debit or credit card provided in your account.

...ocessed each Wednesday for the previous weeks usage.
...matically deducted from the debit or credit card provided in your account.

To receive your Child Care Subsidy you must confirm these details by logging into MyGov, after you have placed your bookings.
This is to ensure your entitlements are paid correctly, if this step is not confirmed via your MyGov account, you will not have your Child Care Subsidy applied.
To confirm this, please follow the below steps:

- Log into your myGov account
- Navigate to the Centrelink Service
- Select Menu
- Select My Family
- Select Child Care
- Select Enrolments

From here there will be a list of your children and the child care services they attend.
You need to look for the 'pending confirmation' items under the Enrolments Status and click 'View Details' to undertake the step.
Please note the day you place your bookings will be shown as the start date on your myGov enrolment, not the date of care.

If you have any questions about this, please contact Cent...

Confirm Changes   Cancel

Review the details to ensure they are correct

Are the cancellation date(s) and care type correct?

Once happy, click Confirm Changes

Available   Booked   Attendance w/o booking
Cancelled   Full   Almost Full

⬚⬚ Toggle Full Year Calendar

← **2021**   **2022**   **2023** →

April

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

May

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

ON THE DAY CANCELLATIONS

Before & after care: call the venue direct, phone numbers are located under each venue on the TeamKids website.

Holiday programs: Call Customer Service Team 1300 035 000

Logging Into Your Account

You can now log into your account directly from our website.

To do this, visit www.teamkids.com.au and click LOG IN.